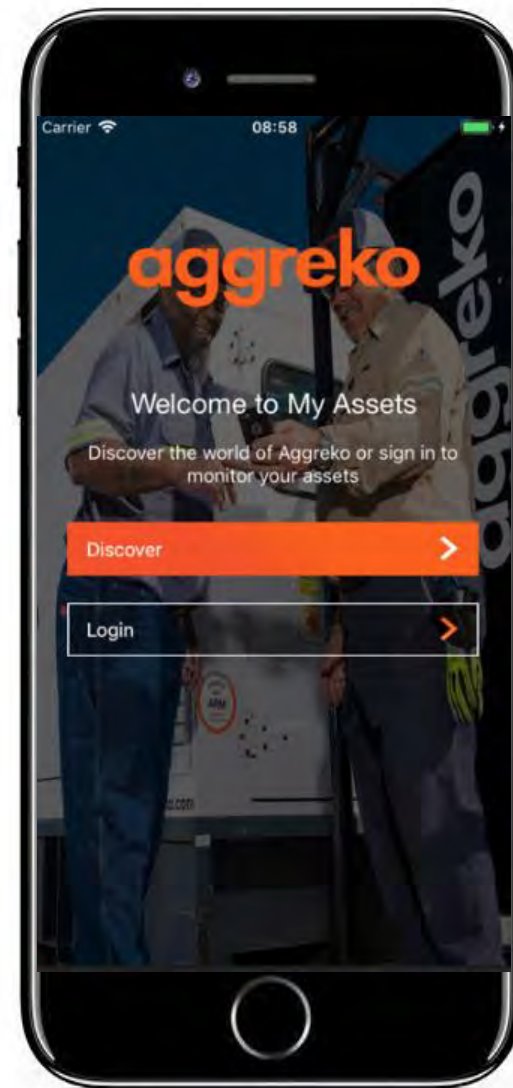


aggreko

SCREENSHOT GUIDE - NOVEMBER 2018

Aggreko Remote Monitoring 2.0 App

WHY DO WE HAVE AN ARM APP?



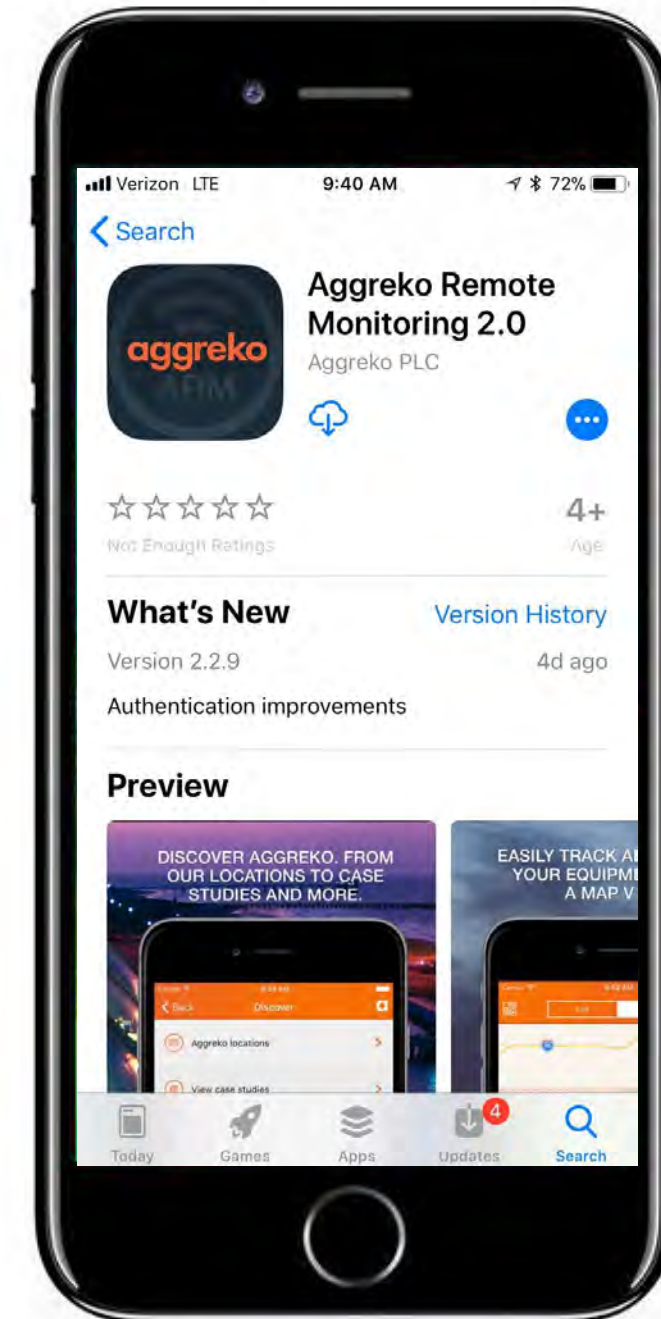
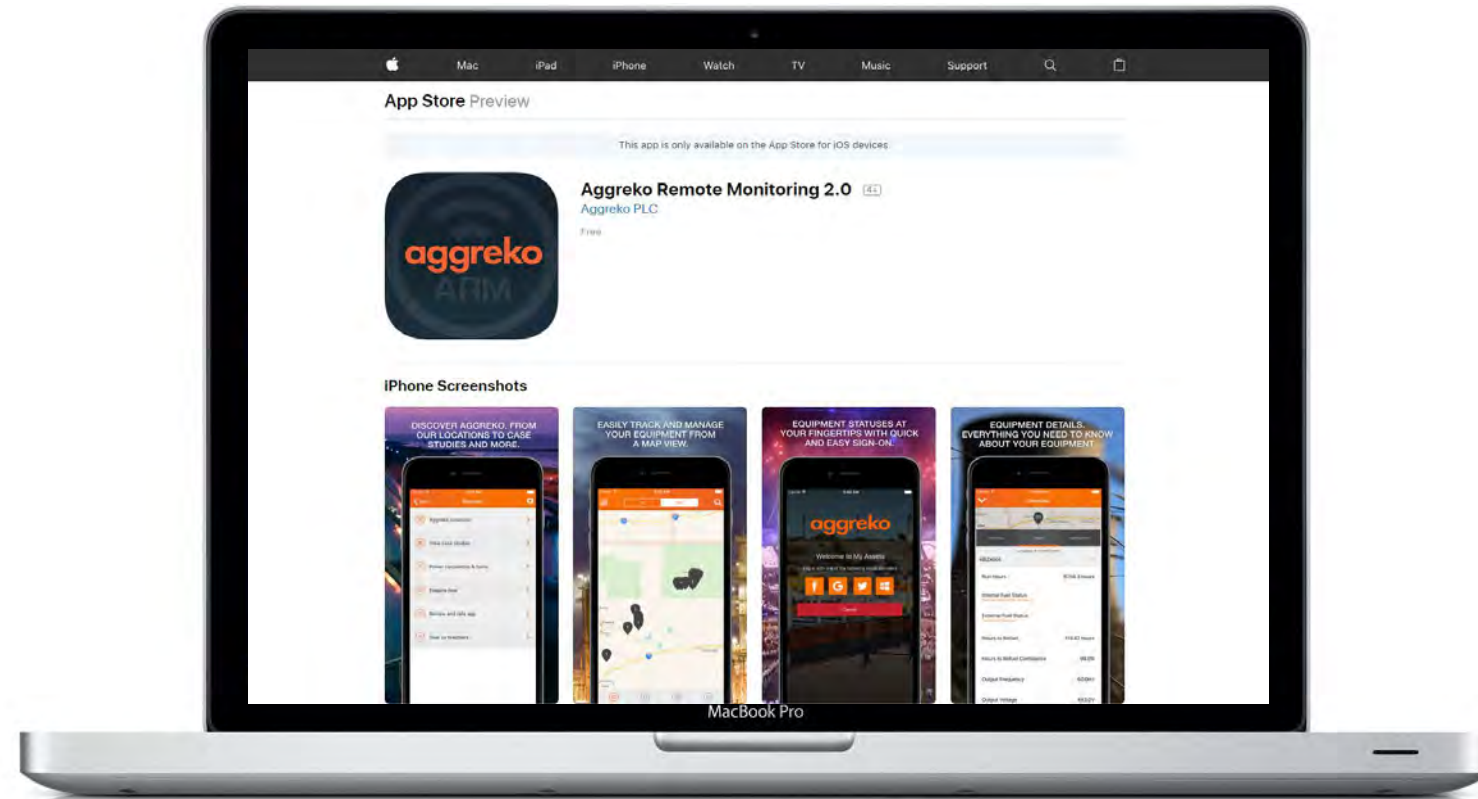
The purpose of the ARM app & portal is to compliment the overall ARM offering and services provided by Aggreko's Remote Operations Center (ROC) by providing the customer access to view specific details for ARM fitted assets that they have On Hire.

Access to the App & Portal does not supersede nor replace the 24/7/365 coverage provided by the Remote Operations Center (ROC).

The app & portal are designed to give personable access to ARM information to help customers manage their projects with Aggreko.

DOWNLOAD ON ITUNES OR GOOGLEPLAY TODAY

aggreko



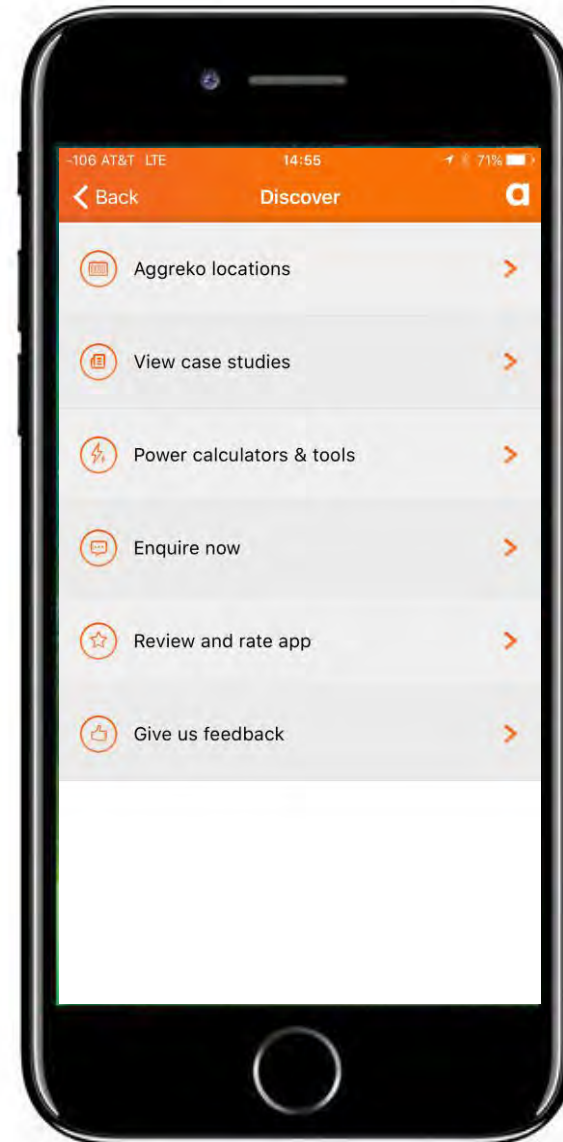
Available in English, French, Spanish, Dutch, German, Italian, Romanian, Portuguese.



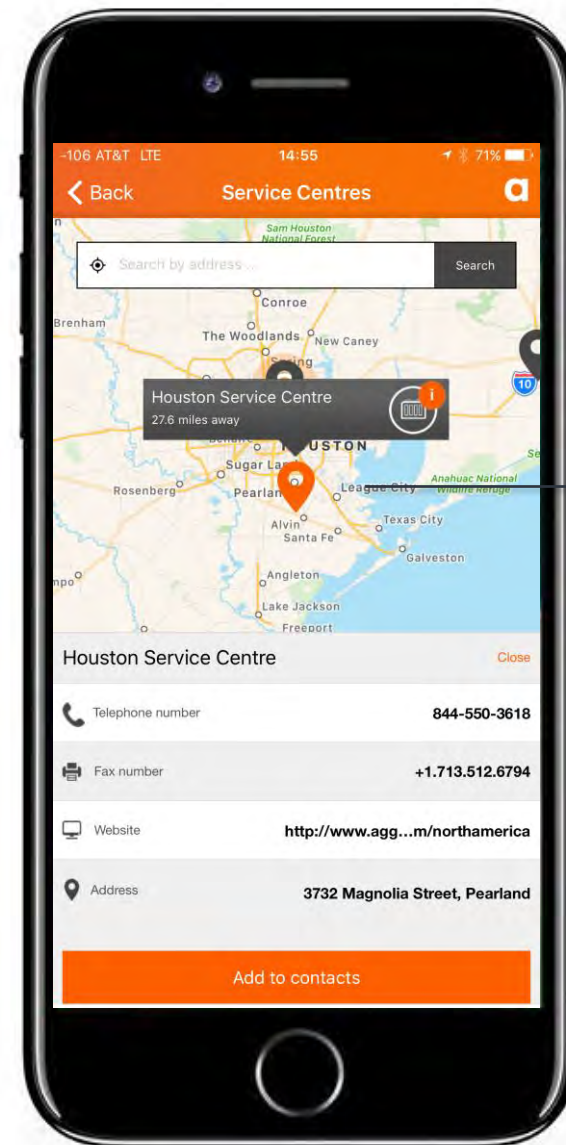


Free to access by anyone

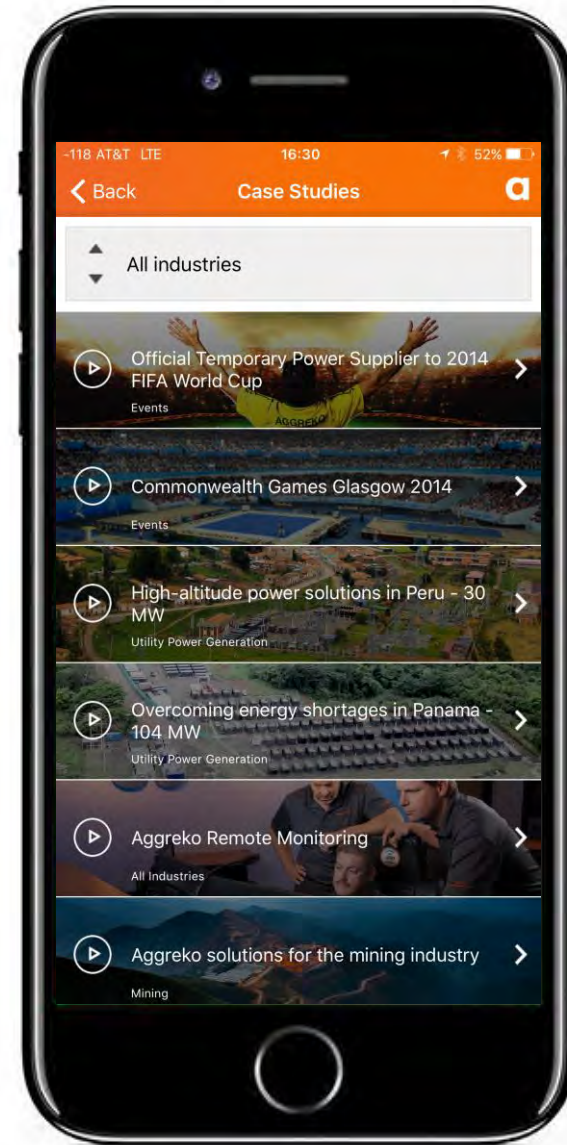
For registered users only



- Call or Message Aggreko quickly
- Location-based Map to pull up closest Aggreko Service Center
- Highlights the latest Aggreko projects from around the world
- Useful calculators & conversion tools to determine rental needs
- Call or Message Aggreko quickly
- Provide Aggreko with feedback and ratings on the App
- Provide Aggreko with general feedback



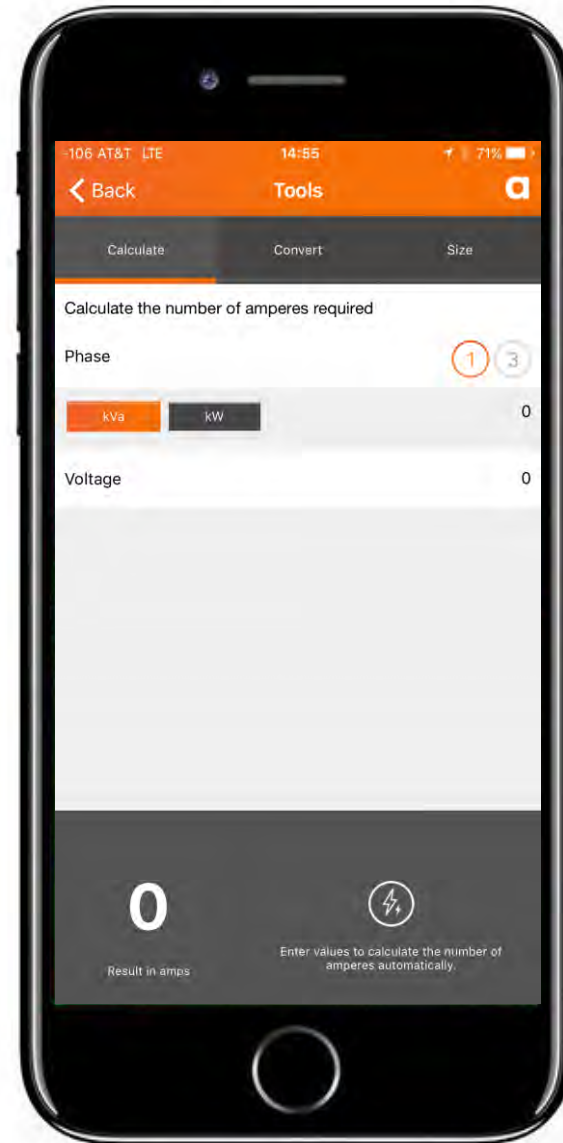
- Call or Message Aggreko quickly
- Search by address for an Aggreko Service Center
- Aggreko Service Center
- Contact information for an Aggreko Service Center
- Add a Service Center's contact information to your address book



Call or Message Aggreko quickly

Select an industry/sector

Select a case study to learn more about Aggreko

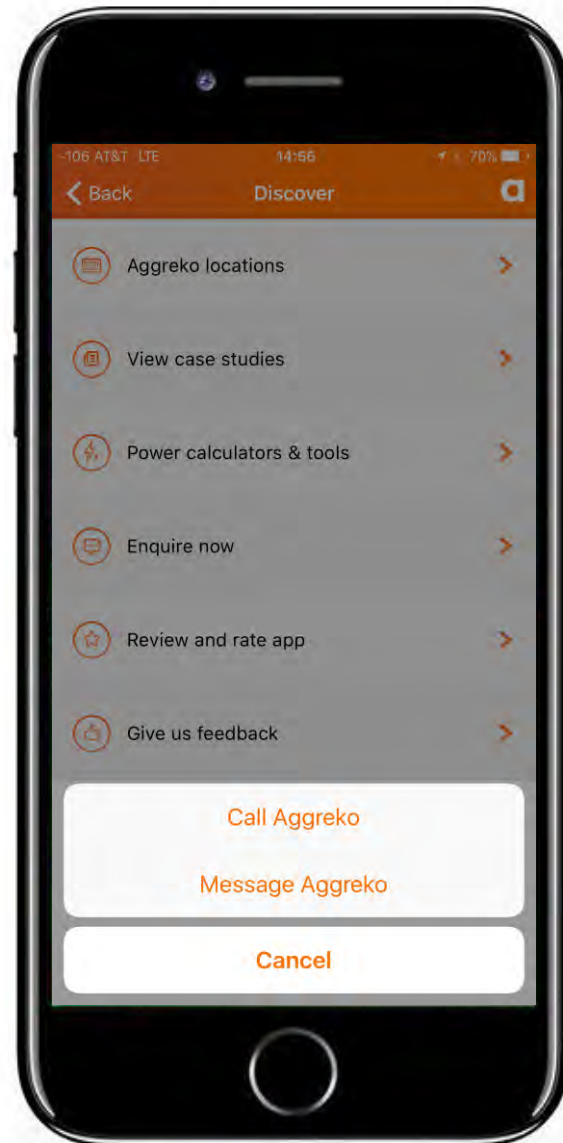


Call or Message Aggreko quickly

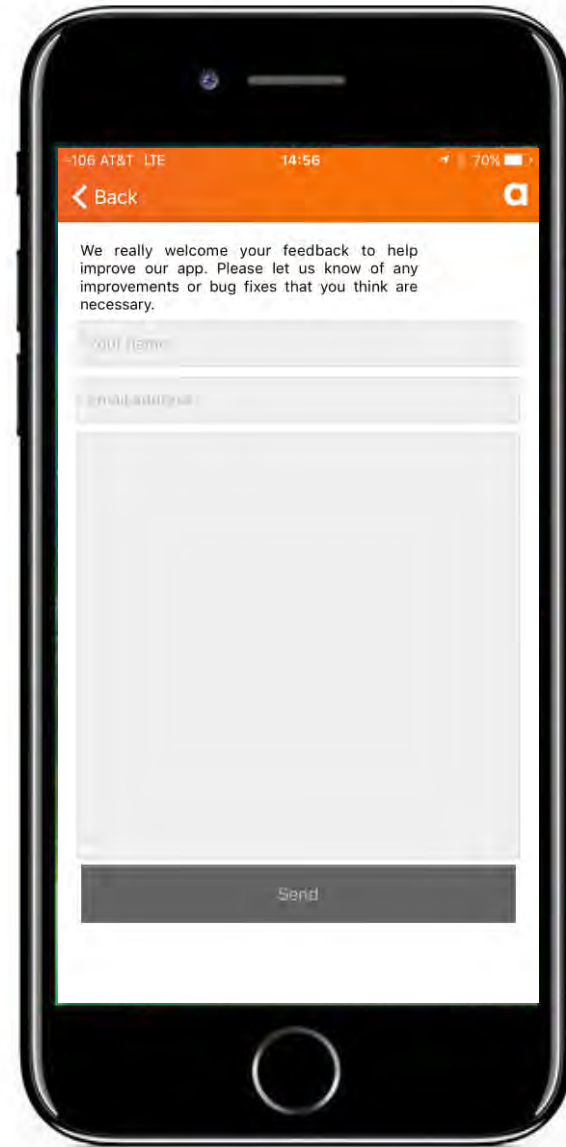
Select a tool to use

Enter parameters to calculate

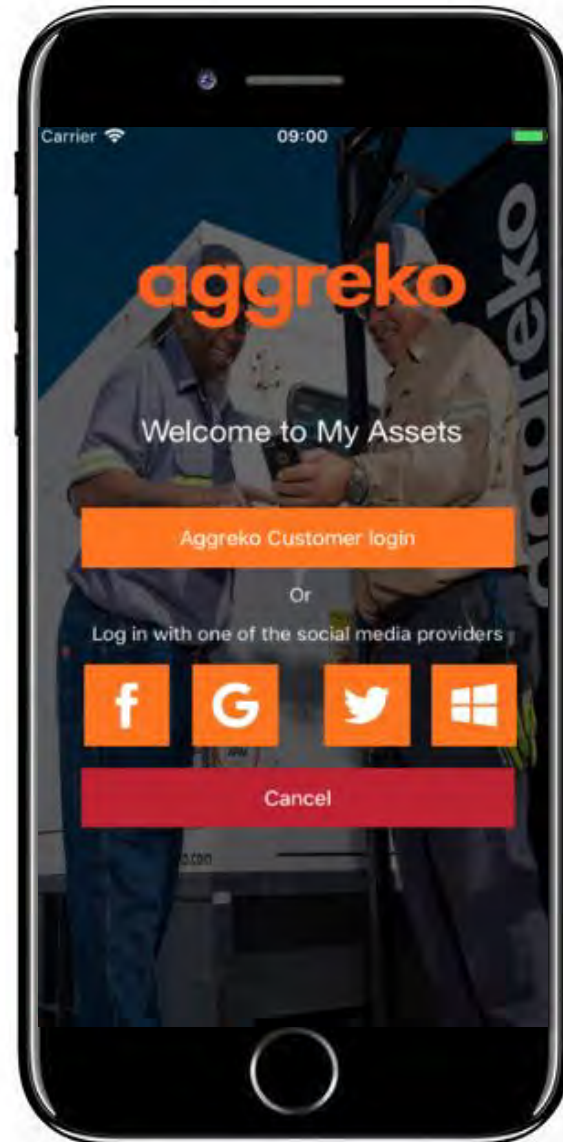
ENQUIRE NOW AND “A” FROM OTHER SCREENS



- Call Aggreko immediately
- Send a message to Aggreko
- Cancel and go back to the Discovery screen



- Call or Message Aggreko quickly
- Enter Your Name
- Enter your Email address
- Provide your feedback about the app to Aggreko
- Click to send your feedback to Aggreko



→ Emulator access (*press and hold logo for a few seconds*)

→ Choose a method for authentication

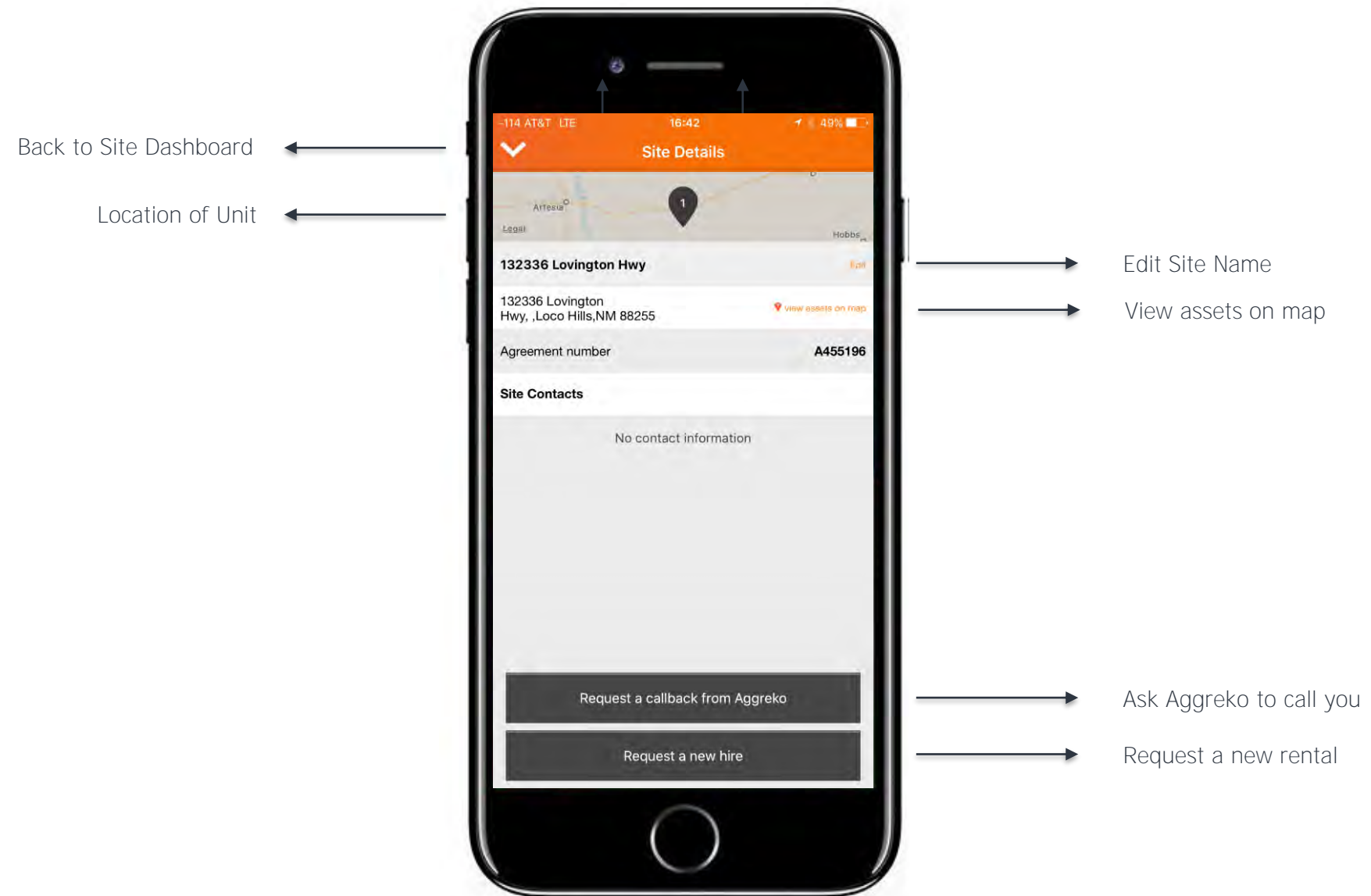
*Please note: All customers new to the app after Nov 5th 2018 will no longer have the option to register using a social media account

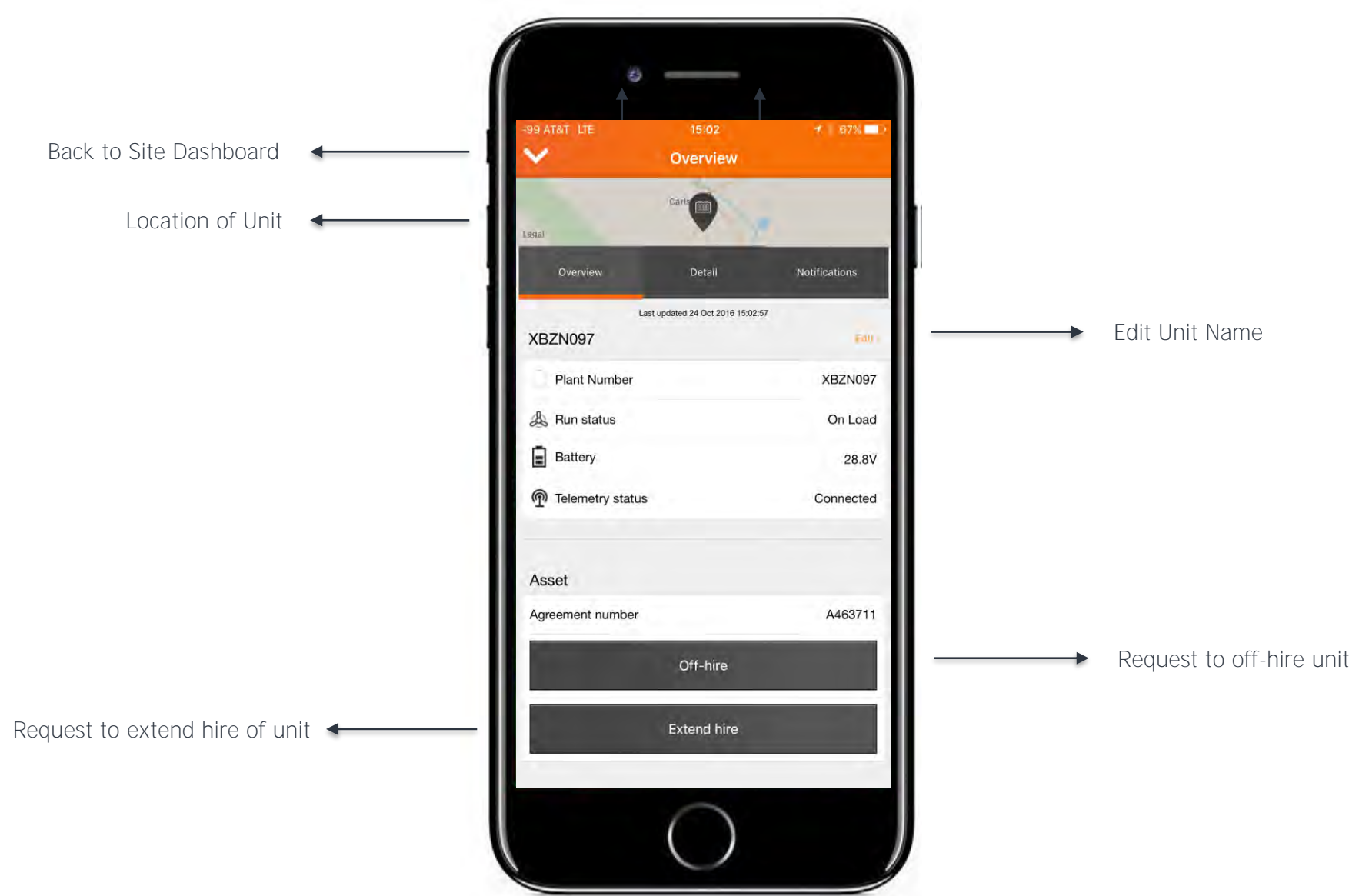
→ Cancel to go back to the Splash/Home Screen



MAP VIEW OF UNITS AND SITES

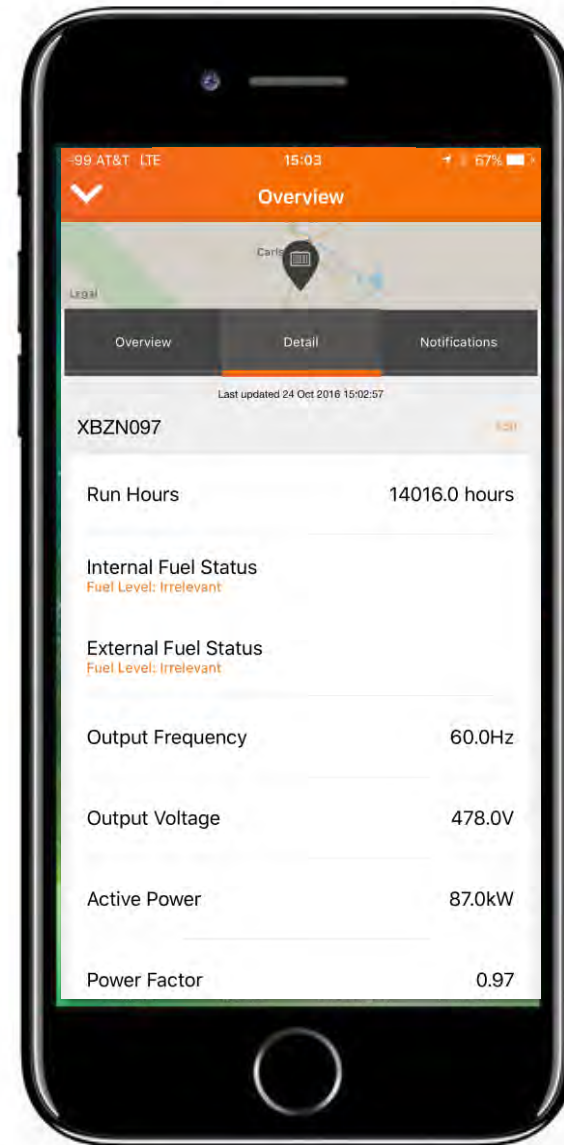






Back to Site Dashboard

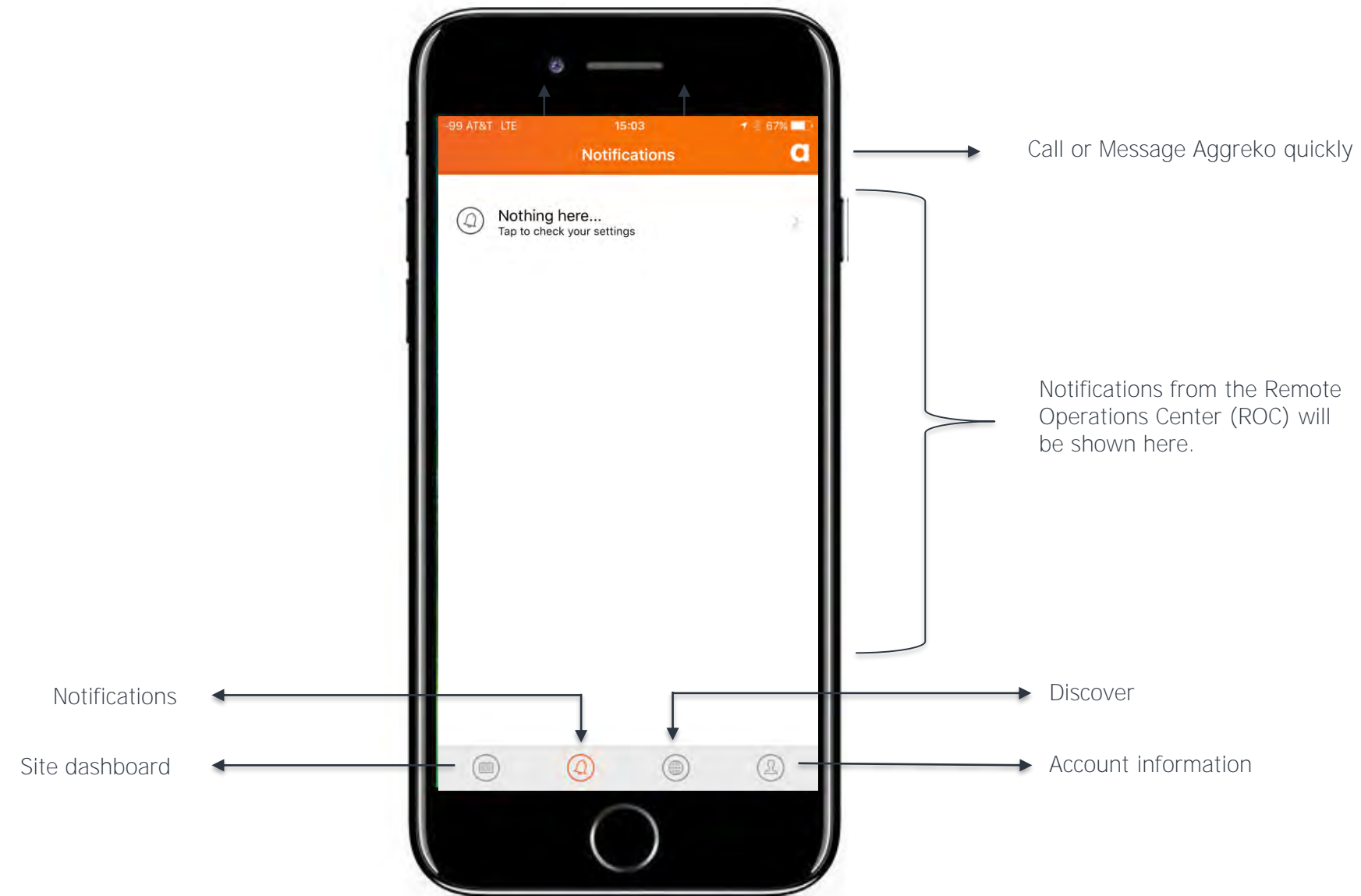
Location of Unit

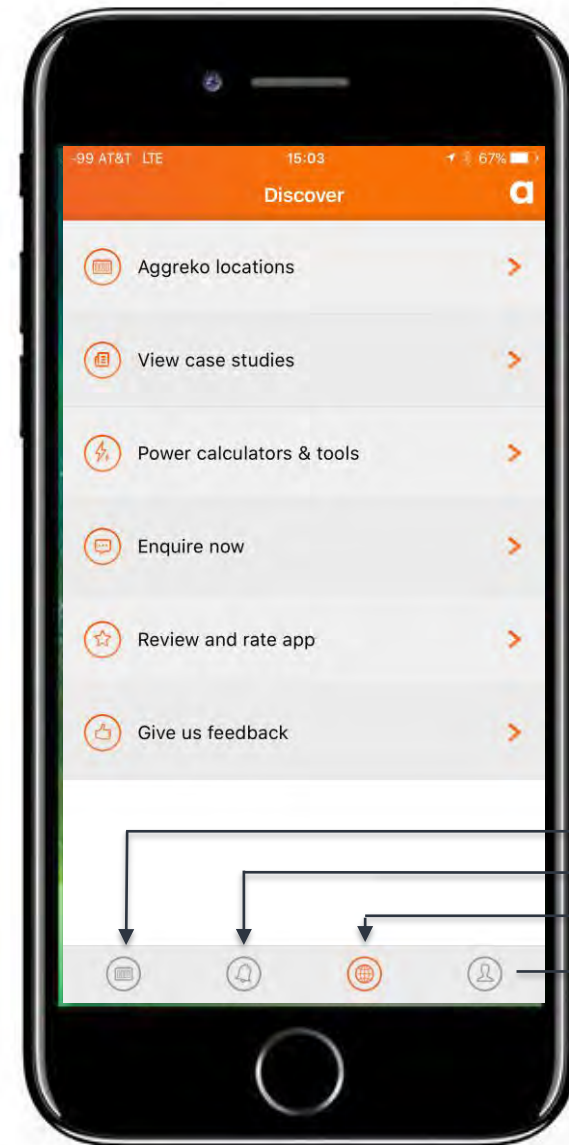


Edit Unit Name

UNIT NOTIFICATIONS

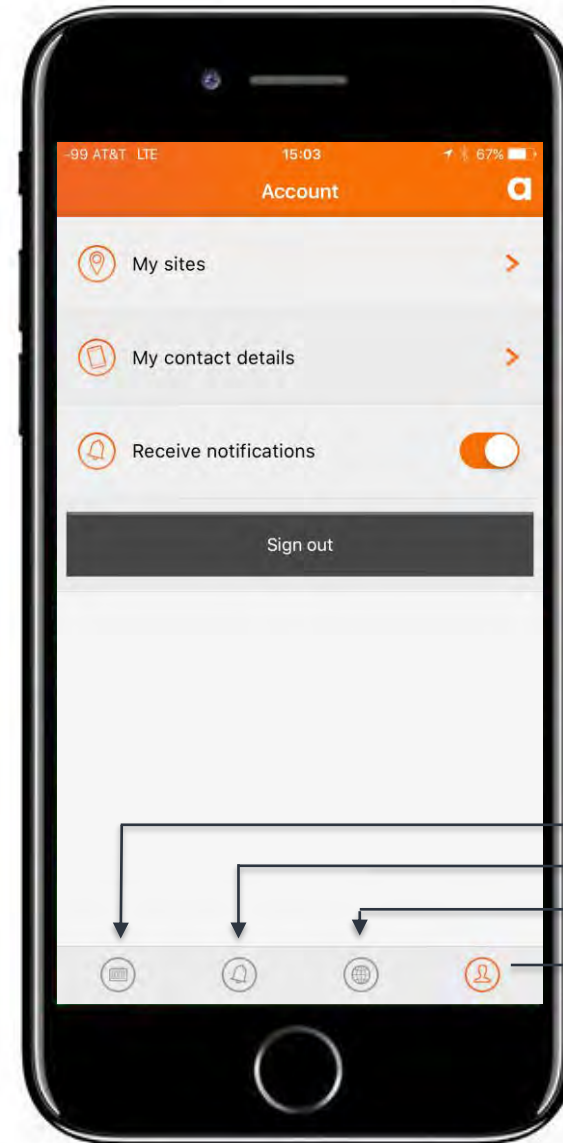






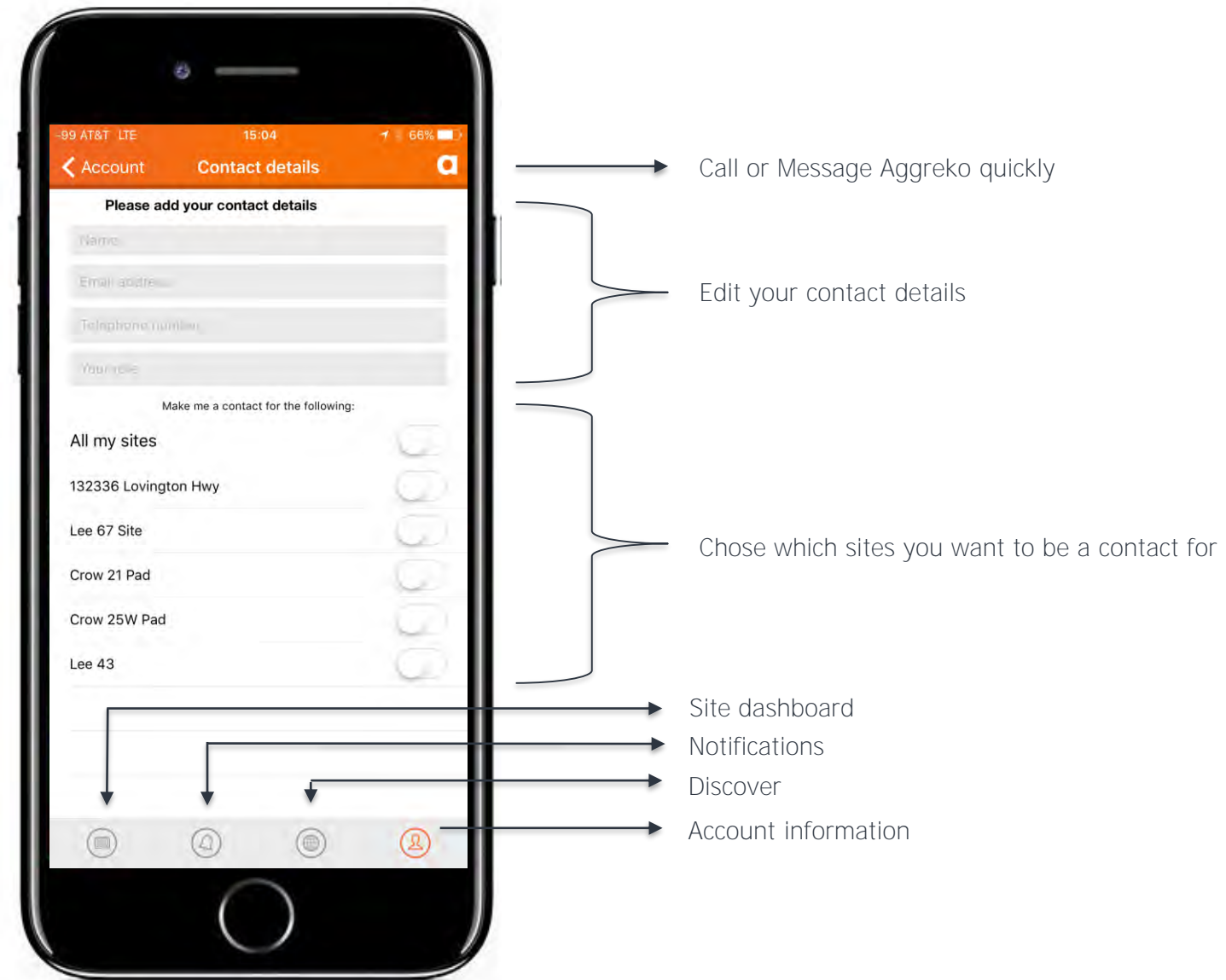
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- Useful calculators & conversion tools to determine rental needs
- Call or Message Aggreko quickly
- Provide Aggreko with feedback and ratings on the App
- Provide Aggreko with general feedback
- Site dashboard
- Notifications
- Discover
- Account information

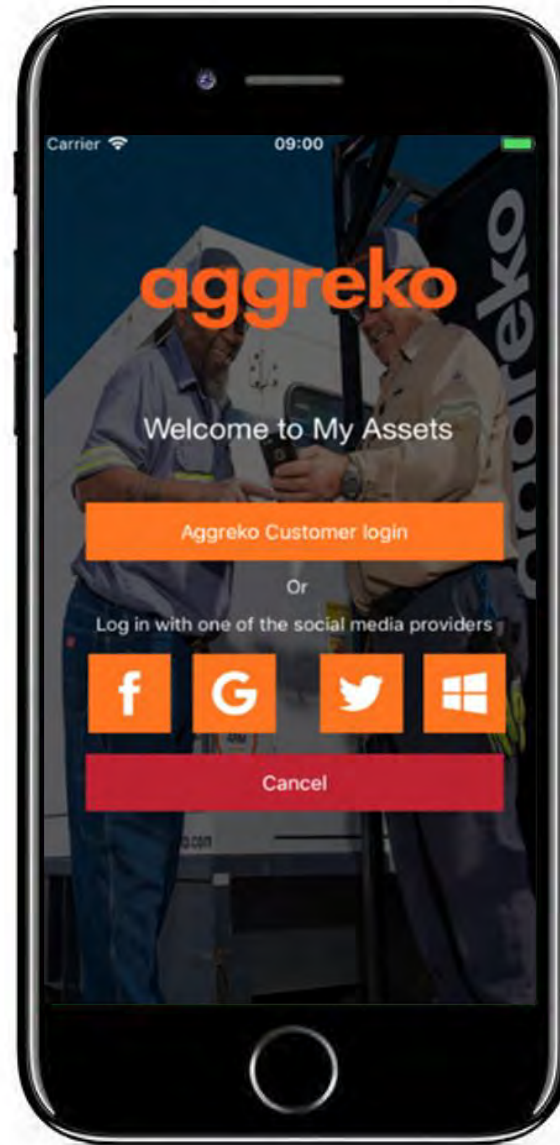
ACCOUNT DETAILS (USER SETTINGS)



- Call or Message Aggreko quickly
- Choose which sites you want to monitor
- Edit contact details and which sites you want to be a contact for
- Turn on/off if you want to receive notifications
- Sign out of your account

- Site dashboard
- Notifications
- Discover
- Account information

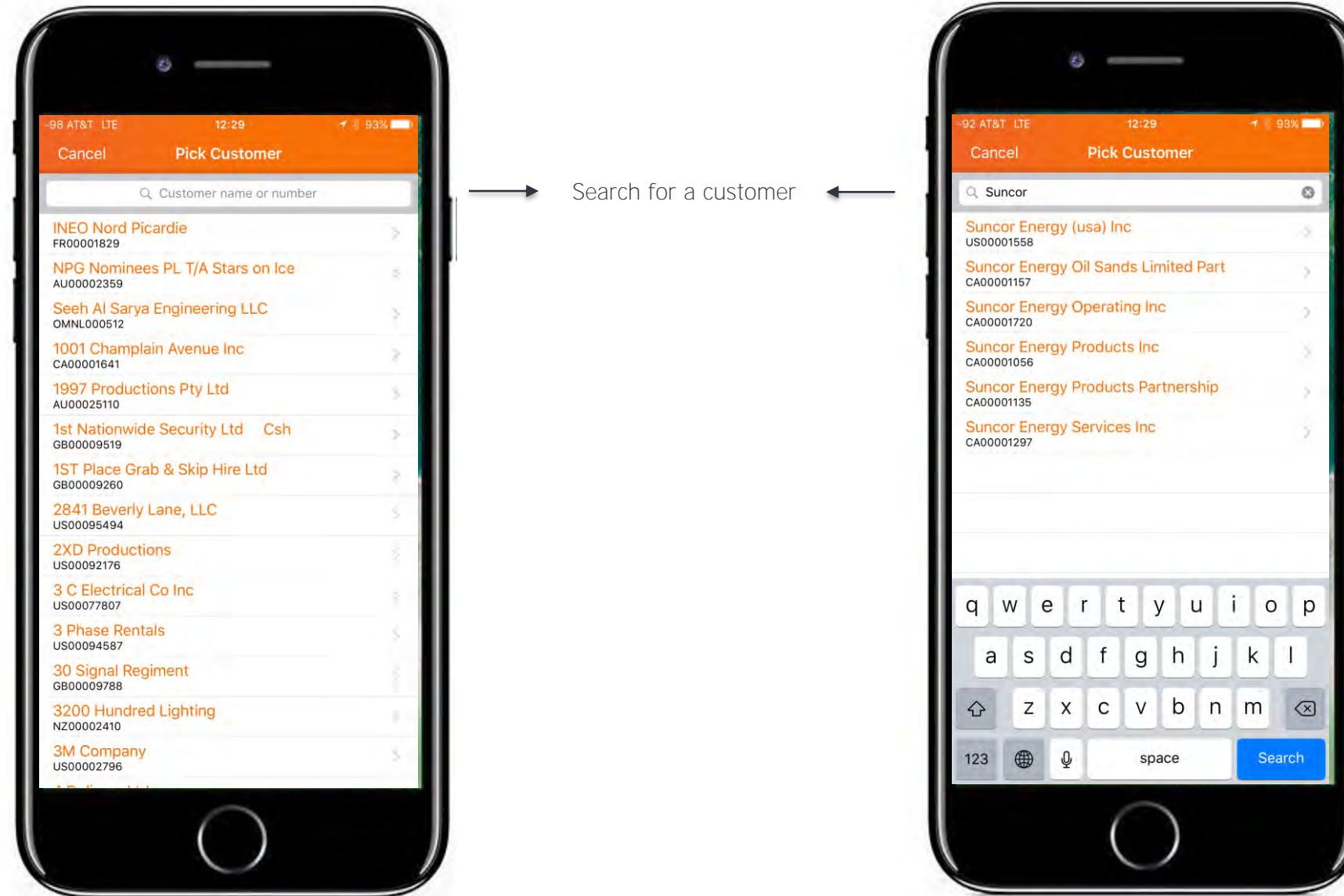




Emulator access (*press and hold logo for a few seconds*)

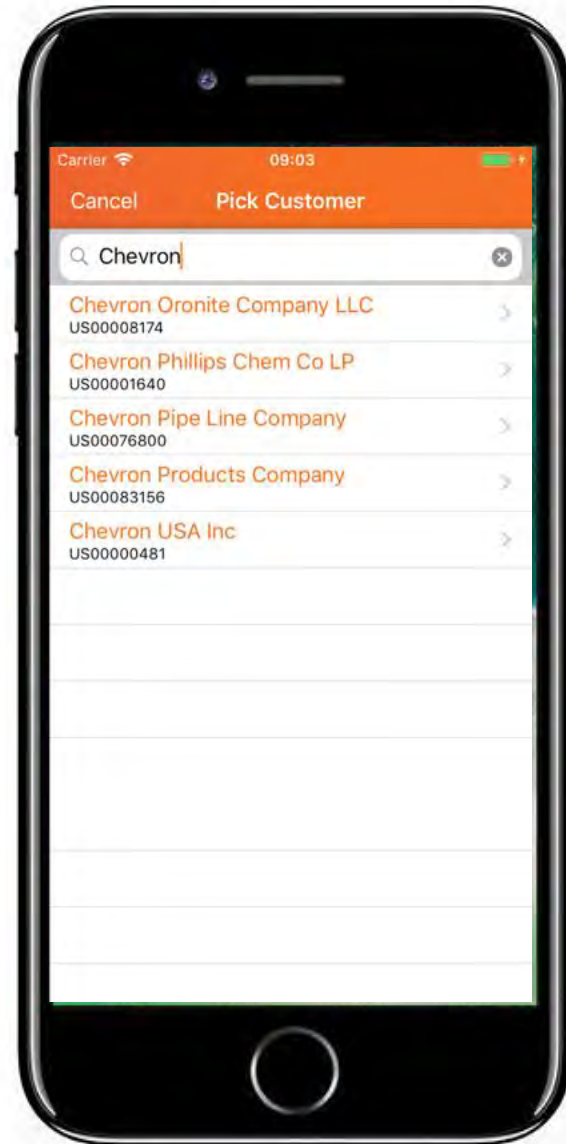


→ Enter your Aggreko email address
→ Enter your Aggreko password

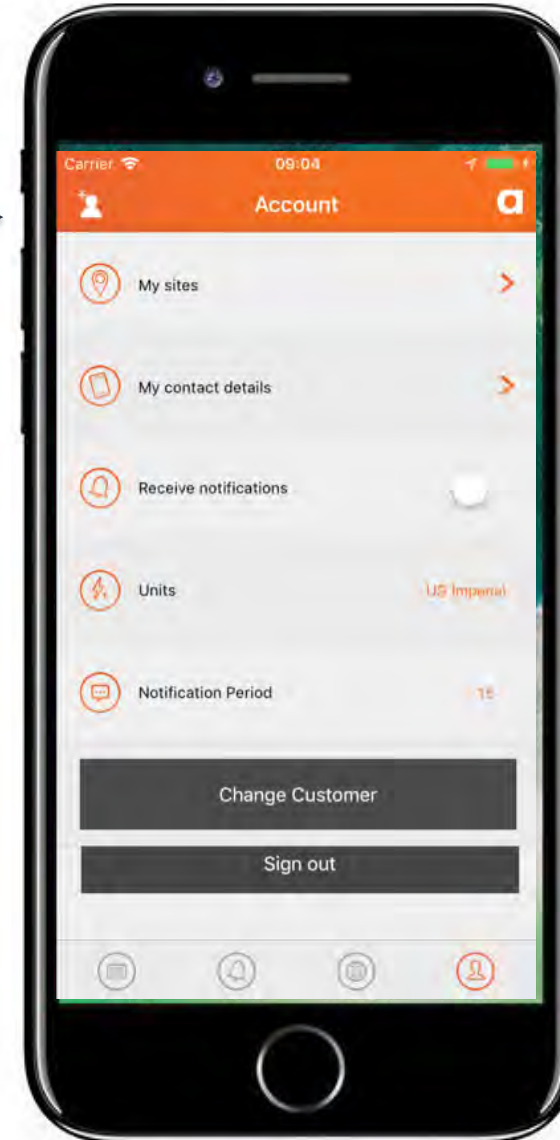


WHAT'S NEW - CUSTOMER REGISTRATION

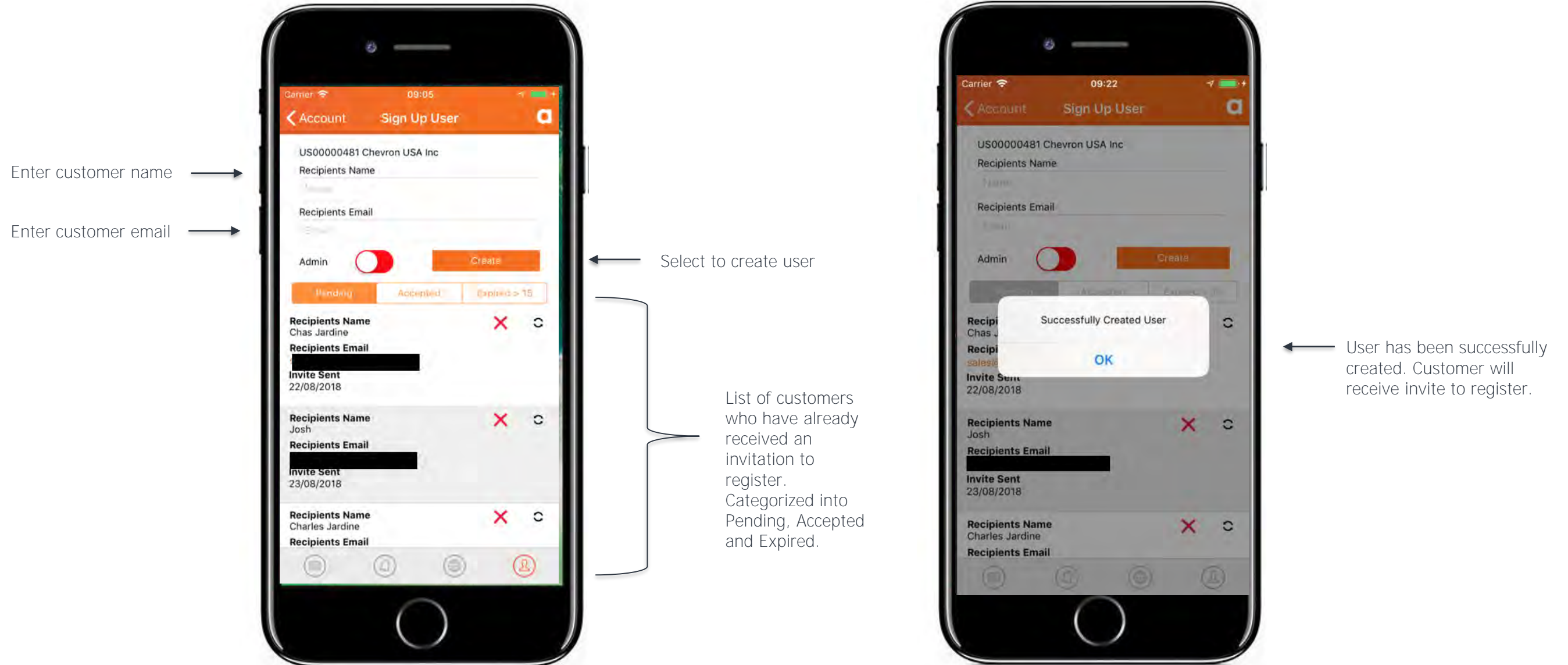
Search for a customer →



Select to add user →



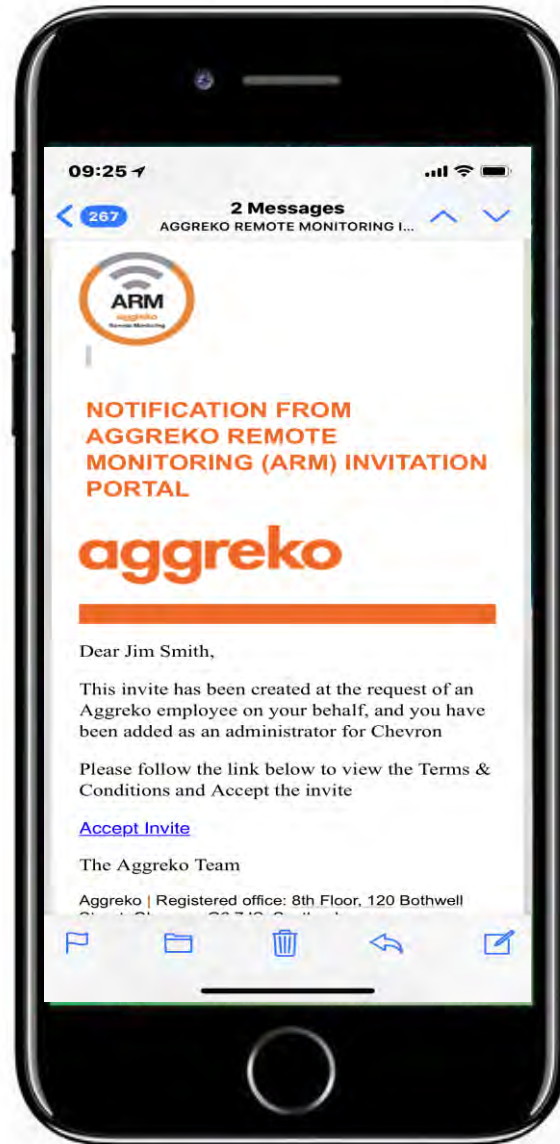
WHAT'S NEW - CUSTOMER REGISTRATION



WHAT'S NEW - CUSTOMER REGISTRATION

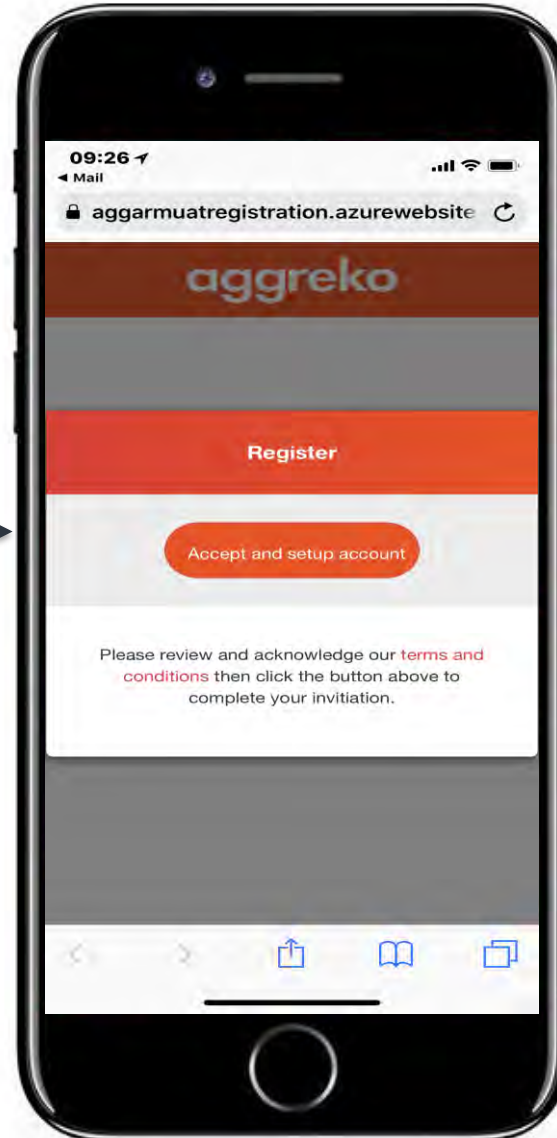


New user will receive registration email



New user must accept invite.

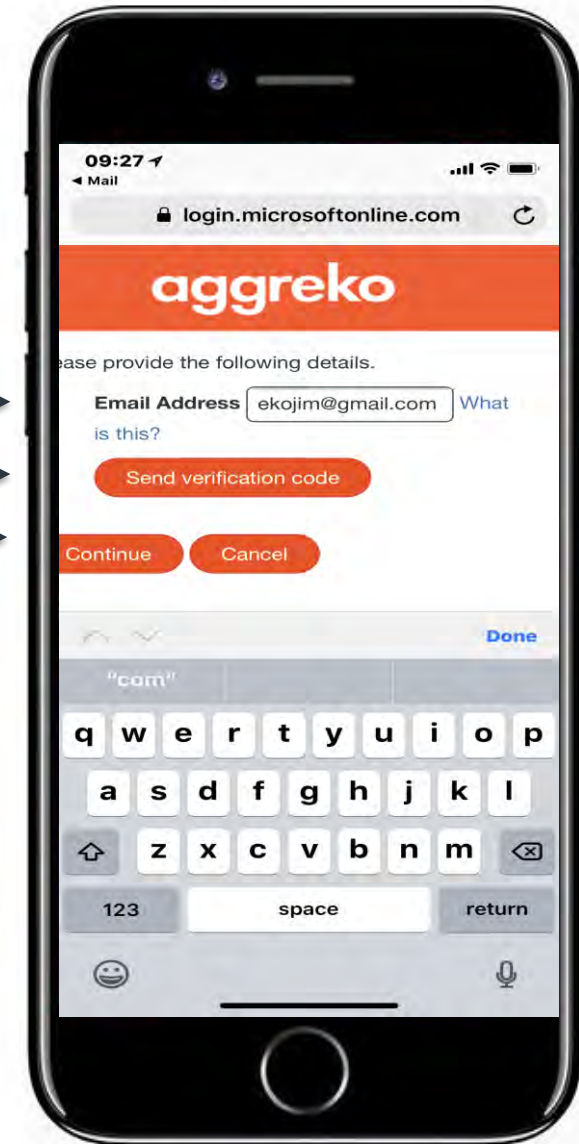
User will then setup their account



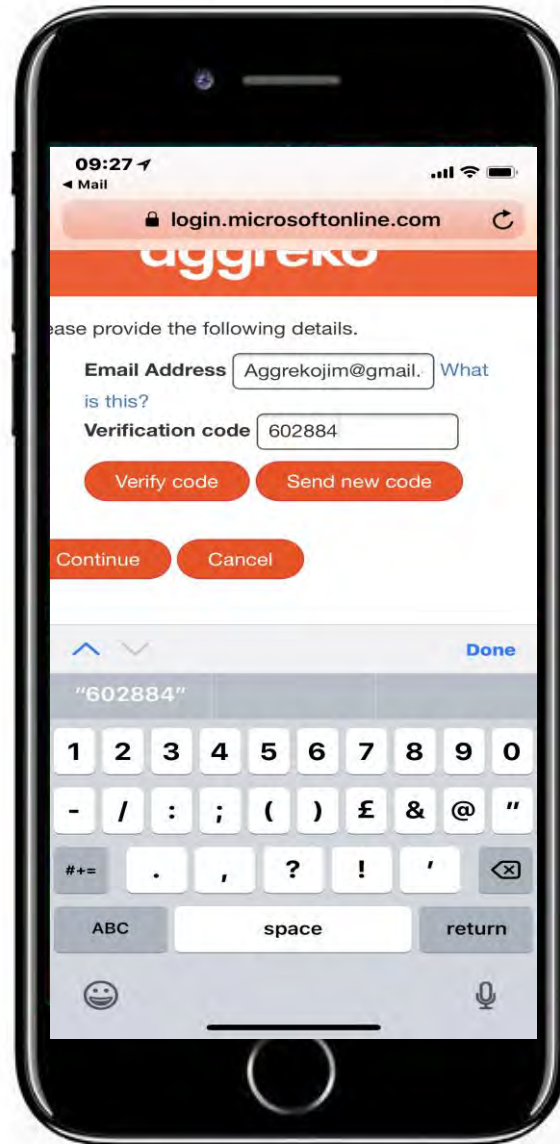
User will enter email

Send code

Select continue

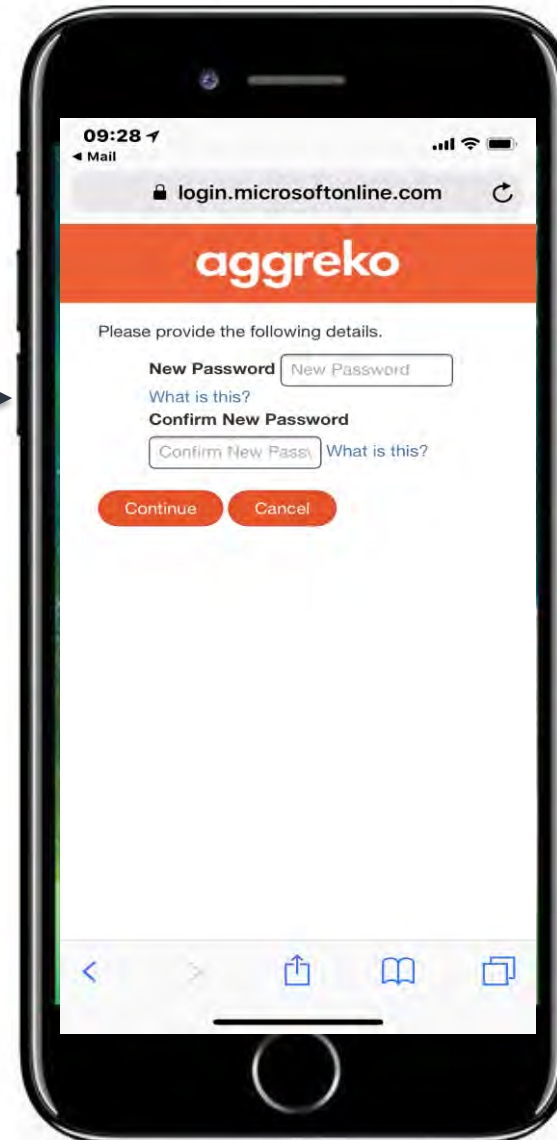


WHAT'S NEW - CUSTOMER REGISTRATION

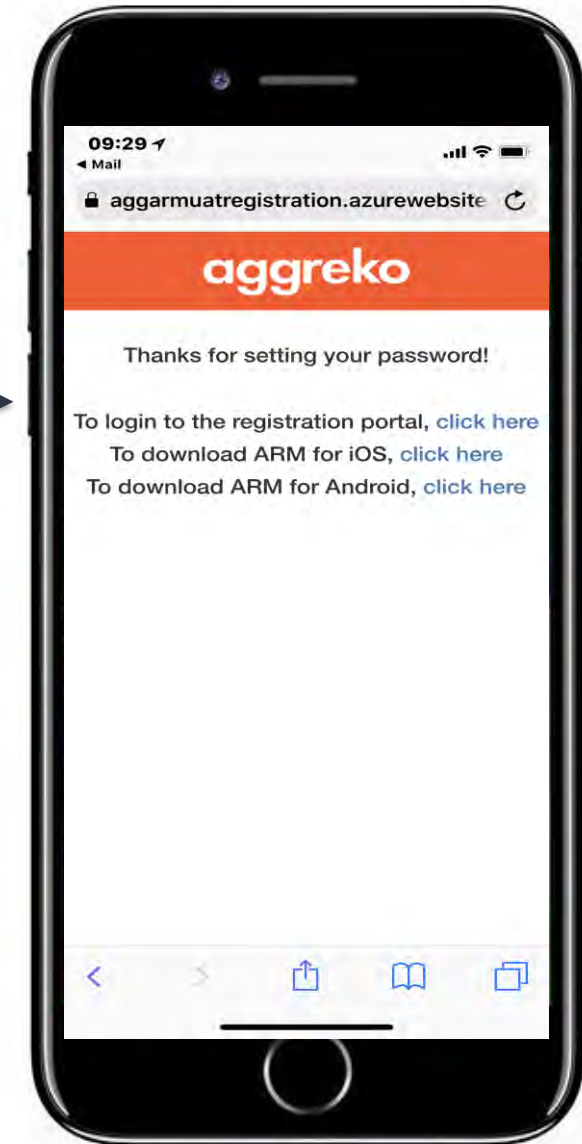


User will then be prompted to enter the verification code to continue registration.

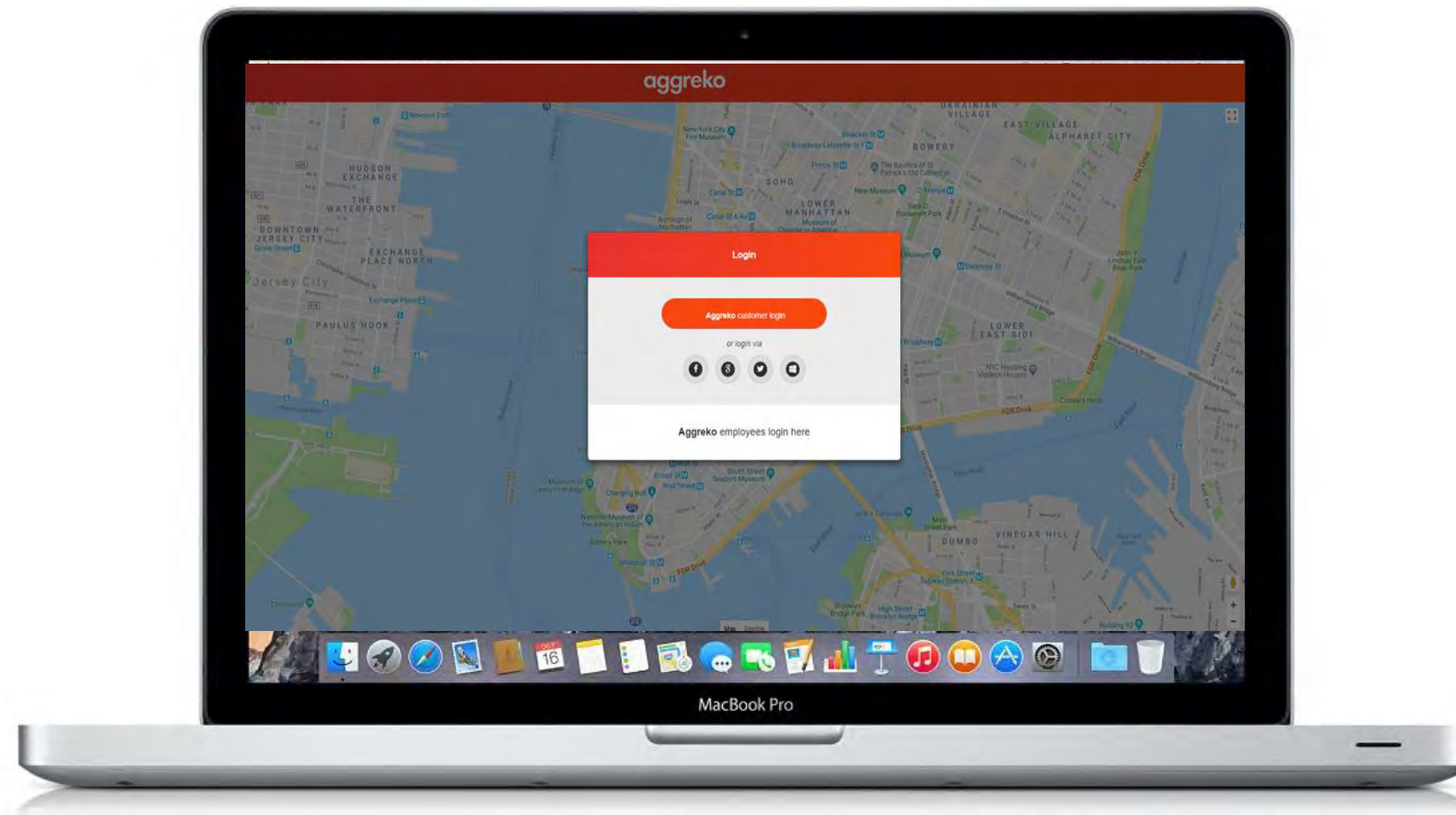
User must select password and confirm.



Registration is now complete. User will be prompted to download the app on iOS, Android or guide them to the online portal.



<https://armcustomerportal.aggreko.biz/>



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